CHILD SUPPORT INFORMATION

CONTACT INFORMATION

Automated child support line:
1-877-631-9973

Child support enforcement:
childsupport.nebraska.gov
402-471-1120 (Lincoln)
1-877-631-9973

Child support payment center:
childsupport.nebraska.gov
1-877-631-9973 (automated line)

Lancaster County Attorney's Office - Child Support Division:
402-441-8715
lancaster.ne.gov/attorney/childsupport.htm

Clerk of the District Court of Lancaster County:
402-441-7328

GENERAL INFORMATION

The Nebraska Child Support Payment Center is the processing center for all Nebraska child support payments. The payments must be made electronically, by mail, at their walk-up payment window at 421 South 9th Street, Suite 137 Lincoln, NE, or at a PayNearMe location.

The payments can be in the form of personal check, credit card, money order, cashier's check or electronic check, as well as cash (walk-in payment or PayNearMe location only).

Payment coupons will be provided to the payor and billing statements will be mailed each month. The statement will show the balance due for each month.

All payments must include a payment coupon or include the name of payor, Social Security number, county, court case number and name of payee.

WHO DOES WHAT?

Child support enforcement:

The Child Support Enforcement Program helps children obtain financial support from both parents, enables current public assistance recipients to end their reliance on welfare, and can help prevent single parents from entering public assistance.

Child support payment center:

Was established so that there is one location where all child support payments are received.

We recommend that you periodically check the records to make sure they accurately reflect the current status of your account. You can obtain this information by calling the Child Support Enforcement office or by obtaining a password and accessing the information online at:
childsupport.nebraska.gov/ncp

General information regarding child support can be found at:

lancaster.ne.gov

PAYMENTS

Payments for court ordered child care, court costs, fines, attorney fees, alimony (not in connection with a child support order), maintenance support, property settlement, and judgments are made to the Clerk of the District Court in the county which has jurisdiction over your case. In **Lancaster** County, the address is:

Clerk of the District Court
575 South 10th Street
Lincoln, NE 68508

Payments for child support, spousal support (when paid in a case that also has a child support obligation), genetic testing, grant reimbursement, foreign support and foster care are to be made to the Nebraska Child Support Payment Center:

Nebraska Payment Center
P. O. Box 82600
Lincoln, NE 68501-2600

The Nebraska Child Support Payment Center (NCSPC) will accept cash payments at their walk-up payment window, located at:

421South 9th Street, Suite 137
Lincoln, NE 68508

or by using PayNearMe.
To make a cash payment at a PayNearMe location, go to: home.paynearme.com/locations

You can make an electronic payment at: nebraskachildsupport.com and selecting the "Make A Payment" option. There is a fee charged for making an online payment.

PAST DUE CHILD SUPPORT
If your child support payments are past due, the Child Support Enforcement office has several methods to collect past due obligations. They will assist in the collection if the child support is 30 days past due or more. Contact them at: 402-441-8715.

How is child support determined?

The Nebraska Child Support Guidelines (a mathematical calculation) were developed by the Nebraska Supreme Court to determine the responsibility of both parents to contribute to the support of their children in proportion to their respective net incomes.

You can find calculation worksheets and a child support calculator at: supremecourt.ne.gov

www.nebraskachildsupport.com

provides answers to frequently asked questions and allows you to obtain a log-in ID to access information regarding your child support account. Go to the "Make a Payment" option and click on "Get an ID and Password" near the top of the page. You will need your child support ARP ID and Social Security number to register.

You can use the "Frequently Asked Questions" section or email your questions to the Nebraska Child Support Payment Center by using the "Email Us" option.

Or, you can have your questions answered by telephone at: 1-877-631-9973

The child support guidelines can be found at: supremecourt.nebraska.gov/supreme-court-rules/chapter-4-children-families/article-2-child-support-guidelines

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